

Hell Bay Hotel Cancellation Policy

Accommodation is only let on the understanding that deposits are non-refundable if your reservation has to be cancelled. In the event of cancellation more than 8 weeks before the holiday start date there will be no further charge. For cancellations made less than 8 weeks before the holiday start date you will have to pay the applicable cancellation fee as per the sliding scale.

Period before holiday start date within which booking due notice of cancellation is received by us in writing	% of total
More than 8 weeks (30%)	Loss of deposit
Between 8-4 weeks	50%
Between 4-1 weeks	80%
Less than 1 week (7 days)	100%