

## HELL BAY HOTEL BOOKING TERMS AND CONDITIONS APPLICABLE TO ALL BOOKINGS MADE PRIOR TO 4TH JUNE 2020

## **Terms & Conditions**

- Except where stated all prices quoted are per person per night for dinner, bed and breakfast, and include VAT at the current rate.
- We reserve the right to adjust the tariff should this become necessary through circumstances beyond our control.
- One third of the total accommodation is payable to confirm any reservation.
- Deposits are not refundable if the reservation has to be cancelled.
- Payment of the remaining balance is due eight weeks in advance of arrival.
- Rooms are let on the understanding that the deposit is non-refundable if your
  reservation has to be cancelled. In the event of cancellation more than 8 weeks
  before the holiday start date there will be no further charge. For cancellations made
  less than 8 weeks before the holiday start date you will have to pay the applicable
  cancellation fee as per the <u>sliding scale</u>.
- Every effort will be made to re-let accommodation on the guest's behalf.
- Provisional reservations may be re-let after fourteen days if no deposit is received.
- We strongly recommend that all our guests insure against holiday cancellation or delay. Please ensure that the chosen policy covers all forms of travel delay, including weather conditions.
- On request and at the discretion of the manager, dogs are permitted to stay at the Hell Bay.